



## Hope Community Health Center

### 2009 Executive Summary

Hope Community Health Center (HCHC) continued to treat the uninsured working poor one and one half days a week in 2009. The mission of HCHC is to provide compassionate affordable medical care to the uninsured in the East Valley that addresses physical, social, spiritual, and emotional needs while sharing the love of Jesus Christ. HCHC completes this purpose by providing patients Family Practice medical care and optional social service screening by the chaplaincy team.

Each client is screened to ascertain that they have no medical insurance. Those with insurance are referred to physicians that accept their medical insurance. HCHC charges patients a \$15 co-pay which a 2007 focus group related was affordable for those in poverty. An additional \$5 fee is charged for any necessary laboratory services. At the end of 2009, 95% of the patients were able to pay HCHC the required fees.

HCHC received over \$146,000 in 2009. The 2010 budget is \$195,000, which will allow HCHC to be open one extra day, have one paid physician, and begin to develop the infrastructure for adding adult dental services for the uninsured. In 2010 HCHC found that it again is receiving \$15,000 for laboratory services from Sonora Quest Laboratories, and donations for a year of rent from Ace Asphalt.

In 2009, HCHC treated 606 uninsured patients. HCHC screened each patient for preventable chronic diseases like diabetes and hypertension. Of the 606 patients these medical results were found:

- 13 people were diagnosed with diabetes
- 24 people were diagnosed with hypertension
- 22 people received printed materials related to their medical conditions
- 15 people needed additional education classes related to their medical conditions
- 14 women had pregnancy tests
- outside laboratory tests were performed to help diagnose 333 patient's conditions

The main laboratory tests ordered were:

1. 149 basic metabolic panels
2. 143 lipid panels
3. 97 pap smear evaluations
4. 61 blood sugar chemistry tests

The chaplaincy team met with 153 interested clients. Our volunteers have recorded over 3,450 volunteer hours in 2009 at the clinic. The chaplains assessed a variety of needs and referred many to existing community services. The predominant discussions of needs were:

- 132 spiritual conversations that included prayer
- 64 clients were unemployed
- 68 presentations of the good news of Jesus Christ
- 52 interactions about spiritual centers that clients currently attended
- referrals for emergency food needs
- 26 Arizona's state health insurance for the poor forms given to clients
- 25 contracts signed for ongoing support
- 11 referred for clothing needs
- 36 spiritual interest follow-ups
- 21 helped to find job opportunities
- 21 referred to support groups

HCHC has provided significant needed medical and social service support to the community. One client summed it up saying, "continue spreading your love for the good of others in our situations, and for the good of humanity."

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